

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This the 27th day of October' 2023

C.G.No.05/2023-24/KADAPA Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Anjaneyulu, Jammalamadugu SC Colony,
Jammalamadugu, Kadapa District.

Complainant

AND

1. Dy. Executive Engineer/O/Jammalamadugu
2. Executive Engineer/O/Proddatur
3. Superintending Engineer/O/Kadapa
4. Executive Engineer/Construction/Kadapa

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.10.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

1. The case of the complainant is that he is residing in municipal Colony, Jammalamadugu and that he several times requested the respondents to provide additional Distribution Transformer (DTR), to provide two additional poles to avoid frequent power interruptions during rainy



season in SC Colony, Jammalamadugu and also to erect 33/11 KV indoor Sub-station at boys college playground, Jammalamadugu but there was no response from the respondents.

2. The said complaint was registered as C.G.No.05/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the erection of 100 KVA DTR was completed on 24.08.2023 and LT line erection work was also completed and there were no loose spans existing in the field. They further submit that the erection of 33 KV sub-station was delayed due to some legal issues but presently all the legal issues are settled but due to delay on execution of the work the contract agency short-closed the contract agreement and as such the erection of 33/11 KV sub-station is not possible presently. They further submit that the work relating to 33/11 KV Sub-station will be restarted after fixing of contract agency by the construction wing of APSPDCL.
3. Heard both the parties through video conferencing.
4. Now the point for determination is:

Whether the complainant is entitled for a direction to the respondents for erection of 33/11 KV sub-station as prayed for?

5. **POINT:** Perused the entire record. The complainant through video conference admitted the erection of additional distribution transformer and so also replacement of the damaged poles with new poles by the

respondents. Hence, this Forum feel that no necessity to pass any order with regard to the said two issues since they are already complied with by the respondents.

6. So far erection of 33/11 KV sub-station is concerned, the respondents submit that due to some legal issues, they could not execute the work till this date but now the legal issues are resolved but the existing contract agency short closed the agreement and as such the work will be restarted after fixing of contract agency by the construction wing of APSPDCL. Recording the plea of the respondents, this Forum opine that necessary directions can be issued to the respondents to make correspondence with APSPDCL and to complete the erection of 33/11 KV sub-station as early as possible according to Standards of Performance (SOP) norms.
7. ***In the result***, the complaint is disposed of directing the respondents to complete the erection of 33/11 KV substation as early as possible according to Standards of Performance (SOP) norms. There is no order as to costs.
8. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause. 13 of Regulation No.03 of 2016 of Hon'ble APERC within 30 days from the date of

receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27th day of October'2023.

Cherry 27/10/2023

CHAIRPERSON

K. Ramasubrahmanya
Member (Finance)
27/10/2023

[Signature] 27/10/2023
Member (Technical)

G. Eswaranna 27/10/2023
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Cherry